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FM Regional Manager

Responsibilities:

Field Operations carry out all non centralized activities, primarily Maintenance & Upgrades and includes functions: Telecom, e.g. Fixed & Mobile, and; non Telecom functions, e.g. Electro/Mechanical & Site:

- Leadership, Management & Employee Motivation of Field Operations organization
- Responsible for all Field Teams*
- Responsible for Field Operations escalations
- Responsible for Field Operations Reporting
- Responsible for Field Operations Budgeting
- Responsible for physical acceptance of Network & Premises
- Ensures Field Operations Tools capability needs
- Ensures Field Operations processes and procedures are enforced, regularly reviewed and updated
- Ensures Field Operations operational performance levels to SLA/OLA applicable
- Supports 3rd Party SLA Management
- Liaises with Field Operations subcontractors & 3rd parties
- Liaison for escalated Field Operations matters
- Undertake special assignments to resolve Network Operations issues
- Ensures security of the Field Operations offices and premises
- Supports Outage Reporting and takes management of follow-up actions
- Provides Field Operations monthly reports to Network Operations Manager

Requirements:

Bachelor degree with minimum 2 years experience at telecommunication projects & has experience in O&M system.

IBC Maintenance Manager

Responsibilities:

- Responsible to manage IBC Operation & maintenance
- Responsible to manage KPI & SLA on IBC site
- Responsible to manage 3rd Party IBC DAS Provider
- Interfacing With Customer counterpart for all IBC issue

Requirements:

Bachelor degree with minimum 2 years experience at telecommunication projects & has experience in IBC system

FM General Manager Central Island

Responsibilities:

- Responsible for leading the regional team including FLM subcontractors.
- Main customer interface & point of escalations in region.
- to ensure project standards are implemented and followed up with regional teams including FLM subcontractors
- Total responsibilities of quality of deliverables in the region
- To coordinate and manage weekly, monthly and daily status reports to customer and higher management
- Responsible for managing subcontractors and 3rd party service providers in the region
- Sole responsibility to conclude and making sure network element acceptance (ATP) are completed within the schedule period and in accordance to standard and quality requirements.
- Manage the timely return of faulty parts to FSL (logistic warehouse)
- Full responsibility on regional SLA/KPI
- To analyze faults and propose and implement mitigation actions
- Responsible for escalations of regional operational issues to higher management.
- Main MS interface to implementation department (RO) by close coordination with RO regional managers.

Requirements:

Bachelor degree with minimum 5 years experience at telecommunication projects & at least 2 years experience in managing implementation and operations.

FM General Manager East Island

Responsibilities:

- Responsible for leading the regional team including FLM subcontractors.
- Main customer interface & point of escalations in region.
- to ensure project standards are implemented and followed up with regional teams including FLM subcontractors
- Total responsibilities of quality of deliverables in the region
- To coordinate and manage weekly, monthly and daily status reports to customer and higher management
- Responsible for managing subcontractors and 3rd party service providers in the region
- Sole responsibility to conclude and making sure network element acceptance (ATP) are completed within the schedule period and in accordance to standard and quality requirements.
- Manage the timely return of faulty parts to FSL (logistic warehouse)

- Full responsibility on regional SLA/KPI
- To analyze faults and propose and implement mitigation actions
- Responsible for escalations of regional operational issues to higher management.
- Main MS interface to implementation department (RO) by close coordination with RO regional managers.

Requirements:

Bachelor degree with minimum 5 years experience at telecommunication projects & at least 2 years experience in managing implementation and operations.

NPM Island Manager Sumatra

Responsibilities:

- Ensures Network Performance data availability
- Network Performance reporting
- Network data warehousing
- Network enhancement identification
- Maintenance and development of PM tools
- Represents Network Operations at Engineering meetings
- Sets KPI definition/threshold/formulae for reporting purposes
- Sets up data collection schedules & post processing
- Sets up Report Templates for Management, Planning & Acceptance
- Network KPI report production and analysis for Management & Engineering
- Proactive maintenance (trend analysis)
- Supports Network acceptance through reporting and analysis
- Liaises with Network Planning to agree improvement plans
- Reporting Tools/Database development
- Ensuring the availability of network performance data
- Supports Fault management
- Supports Network Planning & Optimisation

Requirements:

- Good knowledge of related service networks / related service applications characteristics and capabilities
- Good knowledge of related service performance indicators and their interpretation.
- Good support system knowledge and shall be able to use required applications after proper set-up, with use of documentation without further assistance
- Good knowledge of services and service applications implementation / integration processes.
- Good knowledge in Access-, Core-, Transport-, and Service- Networks
- Good communication and interpersonal skills, able to coordinate with other departments to complete assignments
- Possess a strong leadership, motivation and communication skills
- Good problem solver with highly developed management skills
- Strong in analytical and organization skills and is detail oriented

- Able to work independently in a rapidly changing environment.
- Ability to take independent decisions based on reason and sound logic
- Strong ability to coach and develops team

Wireless Planning & Capacity Manager

Responsibilities:

- Accountable for GSM/UMTS Wireless (BSS/RAN/BTS/Node-B) network planning, design & capacity activities
- Manage the wireless network capacity and utilization and able to come up with expansion plans
- Propose design & topology improvements for short term and long term strategy to optimize the network
- Service and capacity demand forecasting for future needs
- Provide report for monitoring on capacity utilization and design proposal
- Proactive maintenance (trend analysis)
- Supports the evolution / dimensioning of future capacity needs, configuration management & optimization in GSM/UMTS work.

Requirements:

- Graduated from reputable university majoring telecommunication with good result
- Knowledge on planning concept and topology
- Familiar with GSM system, wireless technology, voice and data traffic
- Able to communicate in English, both oral & writing
- 2-4 years experience in cellular network environment
- Able to work under high pressure working environment to achieve target.

OSS & IT Manager

Responsibilities:

- Responsible for E2E lead the office IT networks (Router, Firewall, BB Provisioning server) & WIC Liaise with 3rd Party & customer
- Coordination with customer and MS internal departments.
- Responsible for managing the OSS IT resources to get the effective utilization of resources
- Performance evaluation of OSS IT resources
- Key responsible for 2nd level support
- Team leads in OSS IT

Requirements:

- More than 5 years experience of IT Network
- Having the powerful and abundant knowledge of IT
- Able to work under pressure
- Self driven
- Experienced in managing team

VAS Manager

Responsibilities:

- Lead VAS Department
- Coordination with customer and MS internal departments.
- Key responsible for change management, fault management & release management

Requirements:

- Have a good knowledge & experience in SMSC, MMSC, USSD, NBG, RBT
- More than 5 years experience of Telecommunication knowledge
- Having the powerful and abundant knowledge of VAS
- Able to work under pressure
- Self driven & Strong leadership

BO Wireless Manager

Responsibilities:

- Lead Core Department for Configuration & Fault Management
- Coordination with customer and MS internal departments.
- Key responsible for preventive & corrective maintenance

Requirements:

- Have a good knowledge in SS7, Soft switch, IP
- More than 3 years experience of Telecommunication knowledge
- Having the powerful and abundant knowledge of SS7, UMTS/GSM network
- Able to work under pressure
- Self driven & Strong leadership

BO Core Manager

Responsibilities:

- Lead Core Department for Configuration & Fault Management
- Coordination with customer and MS internal departments.
- Key responsible for preventive & corrective maintenance.

Requirements:

- Have a good knowledge in SS7, Soft switch, IP
- More than 3 years experience of Telecommunication knowledge
- Having the powerful and abundant knowledge of SS7, UMTS/GSM network
- Able to work under pressure
- Self driven & Strong leadership
- Able to work in multicultural and fast changing environment.

Change & Configuration Manager

Responsibilities:

- Lead Change Management Department
- Coordinate with customer and MS internal departments.
- Key responsible for change management & release management

Requirements:

- Have a good knowledge in E-TOM, ITIL
- More than 3 years experience of Telecommunication knowledge
- Having the powerful and abundant knowledge of change management
- Able to work under pressure
- Self driven & Strong leadership

Revenue Assurance Manager

Responsibilities:

- Responsible to monitor & control project revenue on daily basis
- Responsible to manage Purchase Request Management and Third Party Verification Management
- Supervise and provide real-time risk analysis support with real time
- Responsible to analyze potential Risk or Loss in terms of Budget Controlling
- Responsible to ensure documentation system end to end delivery as designed and formalize acceptance of project, compile documentation, reflect on lessons learnt and bring the project to an orderly close, within managed service delivery
- Responsible to produce Financial Related reports.
- Responsible to participate in project reviews and ensure the delivery within time, cost and agreed quality standard constraints in accordance to the SLA (Service Level Agreement) and KPI (Key Performance Indicator)

Requirements:

- 4 years experience in Finance Support or Budget Controller in Managed Service Project
- 4 years experience in Telecommunication Industry
- Have strong knowledge in Project Management and Risk Management.
- Have relevant experience in Business Process or - Commercial Procedures.
- Have good communication and reporting skills with related parties.
- Relevant experience on managing third party issue and evaluation
- Ability to work independently but also keep management up to date on current issues or problems
- Ability to work in team

Regional OS Manager

Responsibilities:

- Responsible to coordinate regional support team for all activities related to project management, acceptance report, document control, payment requisition, third party evaluation which related to the specific project
- Responsible to monitor & control Third Party related issues (Suppliers, Local Community, Local Government, etc)
- Responsible to support OPEX reduction management, for related payment in Managed Service project
- Supervise and provide real-time risk analysis support with real time
- Responsible to analyze potential Risk or Loss in terms OPEX Controller in regional
- Responsible to ensure documentation system end to end delivery as designed and formalize acceptance of project, compile documentation, reflect on lessons learnt and bring the project to an orderly close, within managed service delivery
- Responsible to participate in project reviews and ensure the delivery within time, cost and agreed quality standard constraints in accordance to the SLA (Service Level Agreement) and KPI (Key Performance Indicator)
- Responsible to participate in project reviews and ensure the delivery within time, cost and agreed quality standard constraints in accordance to the SLA (Service Level Agreement) and KPI (Key Performance Indicator)

Requirements:

- 4 years experience in Regional Manager in Managed Service Project
- 4 years experience in Telecommunication Industry
- Have strong knowledge in Project Management and Risk Management.
- Have relevant experience in Business Process or - Commercial Procedures.
- Have good communication and reporting skills with related parties.
- Relevant experience on managing third party issue and evaluation
- Ability to work independently but also keep management up to date on current issues or problems
- Ability to work in team.

QUALIFICATION & GENERAL REQUIREMENTS

- Bachelor Degree in Telecommunication, Electrical, IT engineering or any related major with minimum GPA 3.00.
- Fluent in English is a must, and fluent in Mandarin will be an added advantage.
- Able to work in multicultural and fast changing environment.
- Positive attitude, independent, self driven, self motivated and good coordination skills.
- Willing to work and travel to all regions of Indonesia.